

PREMIER BOARDING KENNELS
TERMS AND CONDITIONS

West View Farm
Wall Hill Road
Corley
Coventry
CV7 8AD

Payment Terms

All fees are payable on arrival.

Each part of day is charged as a full day. Your dog's kennel will be available for your use from 10 am on your arrival day until 3 pm on your day of departure. Any animal not collected by 4 pm will be subject to a charge of one extra day's boarding, but exceptional circumstances will be taken into consideration.

A booking is only accepted on receipt of your deposit. Payment may be made by Credit/Debit card, cheque or Cash.

We reserve the right to revise our prices when necessary.

All prices quoted will be at the rate prevailing at time of booking. All prices charged will be at the rate prevailing at the time of boarding.

Insurance

Owners must be responsible for having their own pet insurance.

Any vets' fees incurred for treatment of pre-existing conditions must be settled by the owner at the time of collection. If the dog is at the vets' any outstanding veterinary fees must be settled prior to removal. **Owners or the emergency contact will be contacted if possible prior to any treatment given.**

Inoculations

All dogs must be fully inoculated against Distemper, Hepatitis, Parvovirus, Para Influenza and Leptospirosis and must have had a booster injection within the previous twelve months. **Canine Infectious Bronchitis (Kennel Cough) has to be given a minimum of two weeks prior to boarding. We are very strict on this policy, however please remember the strain of vaccine administered can't always guarantee your dog will not get a slight case of KC. If you are concerned for your dog, then please take to your vet ASAP.**

We also request that your dog has recently been treated for Fleas and worms. Your dog will be checked on arrival and if fleas are present, then we will give treatment straight away, which **you will be charged!** **Please note:** Vet treatment is stronger than shop products.

Abandoned Animals

In the event of an animal not being collected or boarding fees not being paid, Premier Boarding Kennels may dispose of the animal concerned after giving 14 days' notice to the owner, or his representative at their last known address.

Belongings

Everything your dog requires for his/her stay at Premier Boarding Kennels is provided. We request that only **1** toy is brought. Also, if you bring your dog/s own bed, then please make sure it can fit into a DOMESTIC WASHING MACHINE or we recommend that you just bring old blankets or towels as they can get dirty especially if the weather is bad. The kennels are cleaned out every day and all bedding will be washed except for the leaving day of your dog/s as we cannot guarantee that it will be washed and dried in time for collection!!!!

Peak Periods

Our peak periods are Easter, Summer & Christmas/New Year.

During these times we are always oversubscribed and therefore unable to offer discounts other than our normal multiple occupancy discounts.

We require two weeks' notice of a change to the booking period during our peak periods

Opening Hours

Monday to Saturday – 8am to 4pm

Sunday – 8am – 1pm

Dogs must be dropped off and collected during the times shown below.

Drop Off, Collection & Viewing Times:

Monday to Saturday between 10am - 12pm and 1pm - 3pm

Sunday between 10 am - 12 noon **only**

Whilst we will make every effort to maintain the period quoted, we cannot guarantee to do so. If your dog requires urgent veterinary treatment, this would have to take precedence. If you have a flight to catch or a deadline to meet, we strongly recommend that you book your dog in the day before you travel.

Refunds

We do **not** give cash or credit/debit card refunds on any deposits made if cancellation of boarding becomes necessary. During our peak periods we do not give credits for shortened stays.

Dog Walking

The owner/s below are requesting their dog/s to be allowed to have free run in the field area at Premier Boarding kennels, Coventry.

Whilst every care has been taken to ensure the safety of their dog/s, the owner does not hold Premier Boarding Kennels or any of their representatives liable for any incidents, accidents or issues that arise from using this facility.

Please circle whether you would like your dog on, off or on an expandable during his/her walk:

ON OFF EXTANDABLE

These terms and conditions are governed by the laws of England and Wales. Only sign this agreement if you intend to be bound by these terms and conditions.

OWNER

FOR AND ON BEHALF
OF PREMIER BOARDING
KENNELS

DATED
